

Overview

This guide describes how to use the Inspector mode in the HOS (Hours of Service) app. It describes how road side inspectors in Canada view and share HOS logs as part of an ELD inspection.

Hours of Service is compliant with the regulations on electronic logging devices defined in Section 83 of the Canadian Commercial Vehicle Drivers Hours of Service Regulations.

Entering Inspector Mode

To enter the Inspector mode:

1. Go to the **HOS Status** screen.
2. Tap **Actions** at the bottom of the screen.
3. Tap **Inspector Mode**.





Inspector Mode

4. Tap **Continue** to enter the Inspector mode. To leave the Inspector mode, you must enter the password for the signed-in account.

Sharing Daily Logs in Canada

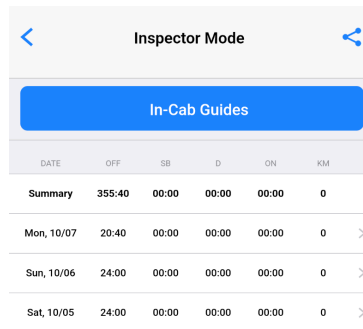
You can share the HOS logs for the past 15 days with a Canadian safety official.

To send your logs:

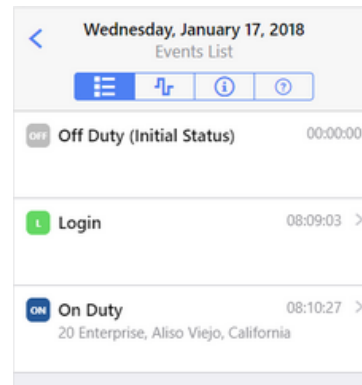
1. Go to the summary list view in the Inspector mode UI.
2. Tap the **Share** button  or **Share**  in the upper right corner of the screen.
3. On the **Share Data** screen, under **EMAIL LOGS TO CANADIAN OFFICIALS**, enter the official's email address.
4. Enter the authorized safety officer output file comment into the text area below **ADD A NOTE**.
5. Tap **Send Logs**.

Viewing Daily Logs

The initial screen in Inspector mode shows the past 15 days of daily HOS logs in a summary list.







DATE	OFF	SB	D	ON	KM
Summary	355:40	00:00	00:00	00:00	0
Mon, 10/07	20:40	00:00	00:00	00:00	0
Sun, 10/06	24:00	00:00	00:00	00:00	0
Sat, 10/05	24:00	00:00	00:00	00:00	0



Wednesday, January 17, 2018 Events List	
OFF Off Duty (Initial Status)	00:00:00
LOGIN Login	08:09:03
ON On Duty 20 Enterprise, Aliso Viejo, California	08:10:27

To view the HOS details for a single day, tap the arrow > button to the right of the entry. The following screens are available for the selected day:

-  **Events List:** A list of all events for the day with more information available when you tap the arrow button for an event
-  **Chart:** All events for the day are visible on a chart. You can move forward or backward through the events by using the arrow buttons.
-  **Information:** A list of information about driver, vehicle, and carrier
-  **Unidentified Driving:** A list of events for the day that were recorded on the vehicle but have not been assigned to a driver. Events that have been claimed by a driver on the **Unidentified Driving** screen are shown in gray with a line through them. All remaining unclaimed events are displayed without a line through them.

Required Actions for all Malfunctions

In the event of an ELD malfunction, drivers are required to:

1. Provide written notice of the malfunction to your motor carrier within 24 hours.
2. Ensure that you have an accurate record of duty status (RODS) for the current 24-hour period and the previous 14 days.
3. Continue to manually prepare compliant RODS on graph-grid paper for up to 15 days or until the ELD is serviced and back in compliance.

Contacting Support

If you have any questions that can't be answered by using the Help Center (<https://fleet-help.verizonconnect.com/hc/en-us>), contact our support team:

- By email: support@verizonconnect.com
- By phone: +1 (844) 617 1100